

At present Lancashire Fayre have over 80 service users, producing 300 meals per week.

For new service users a representative from the company visits the customer at their home to discuss their dietary requirement/needs and preferences. The customer can dictate what they want, the time they want the meals delivered and the number of meals supplied each week. The meals would be delivered by the same member of staff as much as possible, this helped build confidence and trust between the customer and member of staff.

In addition to other service providers, Lancashire Fayre also provide -

- additional support (ie emptying bins or posting letters) and;
- a 'safe and sound' check, were the member of staff will contact relatives to update them on the welfare of the customer and alert them to any changes in behaviour or notify relevant services if required. As the person delivering the meals will be the same member of staff they will be able to get to know the customer and will be in a better position to notice any change to the customer's wellbeing.

The additional services give the customer and their relatives' piece of mind that someone is looking out for them.

Benefits of the services include:

- Regular interaction
- Minimise emergency response
- Access to other services
- Early intervention
- Regular monitoring
- Reassurance

The majority of their customers qualify for three meals and desserts per week at a cost of £3.65 which has been subsidised by Chorley Council. Extra meals can be purchased at £4.25 for a main meal and dessert.